

Table of Contents  
Part A  
Exchange and Network Services

---

<b>3.</b>	<b>Service Charges</b> .....	<b>1</b>
3.1.	Description .....	1
3.1.1.	General.....	1
3.1.2.	Service and Equipment Charges (S&E).....	1
3.1.3.	Premises Work Charges.....	1
3.1.3.A.1.	Standard .....	1
3.1.4.	One Time Charges .....	2
3.1.5.	Other Services .....	3
3.1.5.A.	Restoral of Service .....	3
3.1.5.B.	Temporary Suspension of Service .....	3
3.1.5.B.4.	Residence Service .....	3
3.1.5.B.5.	Business Service.....	3
3.1.5.C.	Establishment of Signal Power Levels .....	4
3.1.6.	Jack Equipment .....	4
3.1.7.	Party Line Telephone Modification .....	4
3.1.7.B.	Ringing Arrangements .....	5
3.1.7.C.	Two-Party Telephone Line.....	5
3.1.7.C.1.	Ring Party (Negative Side of the Line).....	5
3.1.7.C.2.	Tip Party (Positive Side of the Line) .....	5
3.1.7.D.	Four-Party Telephone Line .....	5
3.1.7.D.1.	Ring Party (Negative Side of the Line).....	5
3.1.7.D.2.	Tip Party (Positive Side of the Line) .....	5

**3. Service Charges**

**3.1 Description**

Service charges referred to herein are contained in Part M, Section 1.3.

<b>3.1.1 General</b>	
<b>A.</b>	Service charges apply for ordering, installing, moving, changing, or rearranging telephone service and equipment. Service charges are categorized as follows.
1.	Service and Equipment (S&E)
2.	One Time
3.	Premises Work

<b>3.1.2 Service and Equipment Charges (S&amp;E)</b>	
<b>A.</b>	When work is performed by the Telephone Company in connection with the installation, transfer, or change of services or equipment, regardless of the means of delivery, S&E charge(s) apply.

<b>3.1.3 Premises Work Charges</b>		
<b>A.</b>	These charges are a Time and Material (T&M) charging plan. Premises work charges apply for billable premises work done by the Telephone Company, at the customer's request. Billable premises work includes work preparation, actual work, and clean up, but excludes work required to establish network access to the network interface. For any billable premises work not provided in this tariff, the customer is charged the costs incurred.	(C) (C)
1.	<b>Standard</b> premises work charges apply for material and time spent by Telephone Company employees performing standard billable premises work. Charges are incurred on a first 15 minutes or fraction thereof basis and each additional 15 minute increment or fraction thereof.	(C)
2.		(D)   (D)
<b>B.</b>	Time spent by a Telephone Company employee performing billable premises work is charged for in 15-minute increments.	(C) (C)
<b>C.</b>	Premises work charges are in addition to the S&E charges for telephone services and equipment and apply separately per premises for standard billable premises work.	(C)

Issued: November 18, 2011  
Effective: January 17, 2012

*Michael T Skrivan*  
Michael T. Skrivan  
Vice President - Regulatory

**3. Service Charges**

**3.1 Description**

<b>3.1.3 Premises Work Charges</b>	
<b>D.</b>	
<b>E.</b>	An estimate of expected charges will be given at any customer's request. An estimate is not necessarily the amount the customer will be billed.
<b>F.</b>	Premises work charges do not apply for the following activities. <ol style="list-style-type: none"> <li>1. A move or a change of telephone services or equipment that is initiated by the Telephone Company.</li> <li>2. Disconnection and/or removal of telephones, listings, network access lines, and Custom Calling service features, provided that no other work subject to premises work charges is performed.</li> <li>3. Change to a telephone compatible with aids used by the hearing handicapped.</li> <li>4. Repair or replacement of Telephone Company provided equipment for which a monthly rate applies.</li> <li>5. Repair or replacement of wiring up to and including the network interface.</li> </ol>
<b>G.</b>	For connections of customer provided communications system as described in Section 4.5.1E1 and Part B, Section 1, premises work charges apply if a Telephone Company employee visits the premises where the connection is made because one or more of the conditions described Part B, Section 1.7.10E exist and, for failure to comply with Part 68 of the FCCs rules and regulations or the Institutional Procedures described in Section 4.5.1B for signal power control.

(D)  
—  
(D)

<b>3.1.4 One Time Charges</b>	
<b>A.</b>	A one time charge applies for the installation of one or more, in any quantity or combination of the following services only when ordered subsequent to the installation of a network access line. <ol style="list-style-type: none"> <li>1. Additional Listings</li> <li>2. Custom Calling Services</li> <li>3. Distinctive Ring Service</li> <li>4. Listing Change</li> <li>5. FairPoint Forward - Business customers</li> <li>6. FairPoint Bizpack</li> <li>7. Station Message Detail Recording, an optional feature to FairPoint Centrex and Centrex Plus Service.</li> </ol>
<b>B.</b>	One time charges apply per request and are assessed based on the type of service (Residence or Business).

Issued: November 18, 2011  
Effective: January 17, 2012

*Michael T Skrivan*  
Michael T. Skrivan  
Vice President - Regulatory

1. Exchange and Network Services

1.3 Service Charges

1.3.1 Premises Work Charges				
ID	Service Category	Rate Element	Rate	USOC
	Standard Premises Work	For material and time spent by Telco employees performing standard billable premises work – First 15 minutes or fraction thereof	32.00	
		For material and time spent by Telco employees performing standard billable premises work – Each additional 15 minutes or fraction thereof	12.00	

(C)

(C)

(D)

(D)

Issued: November 18, 2011  
Effective: January 17, 2012

*Michael T Skivan*  
Michael T. Skivan  
Vice President - Regulatory

1. Exchange and Network Services

1.3 Service Charges

1.3.2 One Time Charges				
ID	Service Category	Rate Element	Rate	USOC
	One Time Charge	Residence – Per request	5.70	
		Business – Per request	12.00	

1.3.3 Other Services				
ID	Service Category	Rate Element	Rate	USOC
	Restorable of Service	Residence – S&E – Per each account	27.00	
		Business – S&E – Per each account	55.00	
	Temporary Suspension of Service	Residence – Suspending service – S&E	12.00	
		Business – Suspending Service – S&E	26.00	
		Residence – Monthly rate during period of suspension – Per central office line	6.73	
		Business – Monthly rate during period of suspension – Period longer than 15 days – Note: 50% of the applicable monthly rate applies	See Note	
		Business – Centrex service – Items of service in excess of the minimum monthly requirement – Note: 50% of the applicable monthly rate applies	See Note	
	Establishment of Signal Power Levels	Residence – S&E – Per line	7.00	SCO
		Business – S&E – Per line	8.00	SCO

(D)  
|  
(D)

Issued: November 18, 2011  
Effective: January 17, 2012

*Michael T Skrivan*  
Michael T. Skrivan  
Vice President - Regulatory



1. Exchange and Network Services

1.3 Service Charges

ID	Service Category	Rate Element	Rate	USOC

(D)

(D)

Issued: November 18, 2011  
Effective: January 17, 2012

*Michael T. Skrivan*  
Michael T. Skrivan  
Vice President - Regulatory